

Your privacy is important to us.

This Privacy Policy explains how RTIS monitors collects, uses, and discloses information about you when you access or use our website or our app and any web-based tools, services, and data made available to you by ERI on the Site or App. Any capitalized terms used in this Privacy Policy that are not defined have the definition given to them in our TERMS and CONDITION.

The purpose of this privacy policy is our commitment to be transparent about the data we collect about you, how it is used and with whom it is shared.

We may change this Privacy Policy from time to time. If we make changes, we will notify you by revising the date at the top of the policy and, in some cases, we may provide you with additional notice (such as adding a statement to our website homepage or sending you a notification). We encourage you to review the Privacy Policy often to stay informed about our information practices and the choices available to you.

COLLECTION OF INFORMATION

Information You Provide to Us:

We collect information you provide directly to us. For example, we collect information when you register for an Account as a User or Factory, store information in your Account. The types of information we may collect include your name, email address, postal address, phone number, professional title, password, and any other information you choose to provide.

Information We Collect Automatically When You Use our Services

When you access or use our Services, we automatically collect information about you, including:

- **Log Information:** We collect information related to your access to and use of the Services, including the type of browser you use, access times, pages viewed, your IP address, and the page you visited before navigating to our Services.
- **Device Information:** We collect information about the computer or mobile device you use to access our Services, including the hardware model,

operating system and version, unique device identifiers, and mobile network information

- **Information Collected by Cookies and Similar Tracking Technologies:** We (and our partners) may use different technologies, including cookies, web beacons and other tracking technologies to collect information about you and your interaction with our Services, including information about your browsing behavior. Cookies are small data files stored on your hard drive or in device memory that help us improve our Services and your experience, see which areas and features of our Services are popular, and count visits. Web beacons (also known as “pixel tags” or “clear GIFs”) are electronic images that may be used in our Services or emails and help deliver cookies, count visits, and understand usage.
- **Information We Collect from Other Sources:** We may also obtain information about you from other sources, such as from brand(s) and consultant(s).

USE OF INFORMATION

We use the information we collect to provide, maintain, and improve the Services. We also use the information we collect to:

- Send you technical notices, updates, security alerts, and support and administrative messages and to respond to your comments, questions, and customer service requests;
- Communicate with you about products, services, events, and opportunities offered by RTIS monitors and provide news and information we think will be of interest to you;
- Monitor and analyze trends, usage, and activities in connection with our Services;
- Detect, investigate, and prevent security incidents, protect against malicious, deceptive, fraudulent, or illegal activity, and protect the rights and property of RTIS;
- Debug to identify and repair errors that impair existing intended functionality;
- For limited internal uses, provided the personal information is not disclosed to another third party and is not used to build a profile about you or otherwise alter your experience outside the current interaction;
- In connection with research and development activities; and

- Carry out any other purpose described to you at the time the information was collected

SHARING OF INFORMATION

We may share information about you as follows or as otherwise described in this Privacy Policy:

- With other factories, brands and consultants;
- In response to a request for information if we believe disclosure is in accordance with, or required by, any applicable law or legal process, including lawful requests by public authorities to meet national security or law enforcement requirements;
- If we believe your actions are inconsistent with our user agreements or policies, if we believe you have violated the law, or to protect the rights, property, and safety of RTIS;
- Between and among RTIS and our current and future parents, affiliate, subsidiaries, and other companies under common control and ownership;
- With other Users and partners in order to facilitate the connections that are part of our Services; and
- At your consent or at your direction.

SECURITY

RTIS monitors will take reasonable steps to protect your User Content and other information about you in an effort to prevent loss, misuse, and unauthorized access, disclosure, alteration, and destruction.

YOUR CHOICES

Cookies

Most web browsers are set to accept cookies by default. If you prefer, you can usually choose to set your browser to remove or reject browser cookies. Please note that if you choose to remove or reject cookies, this could affect the availability and functionality of our Services.

Account Information

You may update and correct certain account information at any time by logging into your account. It is possible that we will need to disclose information about you when required by law or other legal process, or if we have a good faith belief that disclosure is reasonably necessary to investigate, prevent or take action regarding suspected or actual illegal activities or to assist government enforcement agencies; enforce our agreements with you; investigate and defend ourselves against any third-party claims or allegations; protect the security or integrity of our Services (such as by sharing with companies facing similar threats); or exercise or protect the rights and safety of RTIS. We attempt to notify Members about legal demands for their personal data when appropriate in our judgment, unless prohibited by law or court order or when the request is an emergency. We may dispute such demands when we believe, in our discretion, that the requests are overbroad, vague or lack proper authority, but we do not promise to challenge every demand.